Appendix 1

Renewal, Recreation and Housing Portfolio Plan

PRIORITY 1 - ECONOMIC DEVELOPMENT

To support a vision for vibrant, thriving town centres promoting industrial development to generate new income and employment opportunities

Rationale

Through delivery of a range of town centre developments, improving working and living spaces, Bromley will enhance its economic potential.

Aligns to Building a Better Bromley

- ✓ Regeneration in the Borough through economic development and investment
- ✓ Supporting local infrastructure development
- ✓ Local plan and 15 year vision for town centre development
- ✓ Robust Asset Management

Key strategies/plans

Bromley Area action Plan Renewal Strategy Strategic Assessment Management

Pri	ority 1:	Economic Development							
Action		Detail	Measure of Success	Target Date	Lead Officer	Quarter 4 update			
1	Support the vitality of Bromley Town Centre, including continued delivery of the Bromley Area Action	A) Working with Countryside Properties to secure planning consent for Phase 1 of	Planning consent for Phase 1 by Countryside secured	31-Mar-19	Virgil Rappa	Countryside planning application still being considered by the planning department. The Council is currently awaiting a response from Countryside with regard to comments on scheme			

Pr	iority 1:	Economic Developm	ent			
	Action	Detail	Measure of Success	Target Date	Lead Officer	Quarter 4 update
	Plan	Opportunity Site G.				design and layout which are expected to be received by the middle of July.
		B) Prepare and serve Compulsory Purchase Order (CPO) documentation and agreed timetable for CPO Inquiry on Phase 1.	Process to commence on the securing of planning consent for the Phase 1 by Countryside	31-Mar-19	Virgil Rappa	The draft CPO documents are being prepared. CPO timetable is dependent upon determination of the Churchill Quarter planning application.
		C) Produce and secure Member approval of Bromley town centre AAP review programme.	Production and approval of AAP Review (subject to the adoption of the Local Plan)	31-Mar-19	Virgil Rappa	Work will now progress on this review as a result of the adoption of the Local Plan. Discussions with the Portfolio Holder and Ward Councillors in progress.
		D) Complete all ground plane improvement works, delivered and let the Market Kiosks and agreed the design and procurement of the commercial units and mirrored canopies.	The works on the ground plane Market kiosks are being completed. Design agreed and procurement commenced	30-Nov-19	Virgil Rappa	Planning permission for commercial units have been granted. Installation of feature lighting was commenced. Installation of Hostile Vehicle Mitigation Safety measures at Elmfield Road junction were commenced. All works to be completed in Summer 2019.
2	Support and develop the vitality of Beckenham	A) Continue to support the transition arrangements for the Business Improvement District(BID)and the newly established BID Board in Beckenham.	BID Team fully established and successfully managing the town centre.	Bid team fully established and operational by September 2018	Lorraine McQuillan	BID team fully established and operational. BID Manager provided an update on activities to date at the 6 th March 2019 Renewal, Recreation and Housing PDS meeting.

Pr	iority 1:	Economic Developm	ent			
	Action	Detail	Measure of Success	Target Date	Lead Officer	Quarter 4 update
		B) Fully completed and snagged public realm improvement scheme.	The works being completed	30-Nov-18	Virgil Rappa	The main scheme works were completed before the end of November 2018 and snagging works are still underway. A number of granite planters and wooden seats were installed in January 2019. Nine trees are scheduled to be planted in November 2019 during the tree planting season. The David Bowie Flash logo to be situated outside of Zizzi's is due to be in place in Summer 2019.
3	Support and develop the vitality of Orpington	A) Consult on and adopt the Orpington Town Centre renewal strategy	Production of the Renewal Strategy	31-Mar-19	Virgil Rappa/ Mike Watkins	Bid submitted to the Future High Streets Fund to produce a Masterplan for Orpington Town Centre. Bid submitted at the end of March 2019 with outcome expected in Summer 2019.
		B) Fully completed the public realm improvements	The works being completed	28-Feb-19	Virgil Rappa	The public realm works were completed in mid- February 2019 and snagging has commenced. Replacement furniture to be installed in May 2019.
4	Support and develop the vitality of Penge and the borough's smaller town centres	A) Continue to support the transition arrangements for the Business Improvement District and the newly established BID Board in Penge	BID Team fully established and successfully managing the town centre.	Bid team fully established and operational by September 2018	Lorraine McQuillan	BID team fully established and operational. BID Manager provided an update on activities to date at the 6 th March 2019 Renewal, Recreation and Housing PDS meeting.
		B) Fully complete public realm improvements.	The works being completed	30-Apr-19	Virgil Rappa	Public realm improvements completed in March 2019. Shop front improvement scheme is being implemented with a targeted completion by July 2019. Additional works for a wayfinding scheme, heritage plaques and an expanded shop front program to be

Pr	iority 1:	Economic Developm	ent			
	Action	Detail	Measure of Success	Target Date	Lead Officer	Quarter 4 update
						implemented in Autumn 2019
5	Consider the establishment of a Business Improvement District (BID) in Chislehurst.	Appoint consultants to undertake a feasibility study for the establishment of a BID. Report the results of feasibility study to the RR and H PDS Committee. Subject to outcome of the feasibility study and RR and H PDS Committee approval, appoint consultants to develop a BID proposal and undertake a Ballot of local business rate payers on the establishment of a BID. Subject to a 'yes' vote for a BID from the Ballot, develop the required legal and operational arrangements and establish the new BID	Feasibility study completed. Report to R R and H Committee. Subject to outcome of feasibility study and ballot, establish a BID team.	Dec 2018. 6 March 2019. June 2020	Lorraine McQuillan	The outcome of the feasibility study for a BID in Chislehurst showed that there was not a desire from the business community for a BID in this area. This was noted by Members of the Recreation, Renewal and Housing PDS on 6 th March 2019. Chislehurst will not be progressing to the next stage of the BID development process.
	Canadanah	Team.	Facilities at 1	D = 2010	Lamain	On 6th Manual 2010 Manual and 6th a
6	Consider the establishment of a Business	Appoint consultants to undertake a feasibility study for the	Feasibility study completed.	Dec 2018.	Lorraine McQuillan	On 6 th March 2019 Members of the Recreation, Renewal and Housing PDS noted the outcome of the feasibility

Pr	iority 1:	Economic Developm	ent			
	Action	Detail	Measure of Success	Target Date	Lead Officer	Quarter 4 update
	Improvement District (BID) in West Wickham.	establishment of a BID. Report the results of feasibility study to the RR and H PDS Committee. Subject to outcome of the feasibility study and RR and H PDS Committee approval, appoint consultants to develop a BID proposal and undertake a Ballot of local business rate payers on the establishment of a BID. Subject to a 'yes' vote for a BID from the Ballot, develop the required legal and operational arrangements and establish the new BID Team.	Report to R R and H Committee. Subject to outcome of feasibility study and ballot, establish a BID team.	6 March 2019. Aug 2020		study which recommended that West Wickham progress to the next stage of BID development. Members approved the allocation of up to £75k to cover the costs of the proposed West Wickham BID project. A procurement exercise has been undertaken to appoint consultants to assist with the BID development project in West Wickham.
7	Promote business Investment and development in the borough's key commercial and industrial areas and	A) Complete a review of Council assets and assess the commercial opportunities for the provision of WIFI and Full Fibre networks	Production of the review	28-Feb-19	Virgil Rappa	Review of the Councils assets is currently underway. Options to take forward improvements to digital connectivity within the borough are currently being explored.

Pr	Priority 1: Economic De		pment						
	Action	Detail	Measure of Success	Target Date	Lead Officer	Quarter 4 update			
	employment priority zones	utilizing Council assets to improve Gigabit connectivity for local businesses and residents							

PRIORITY 2 – PROTECTION, CONSERVATION AND ENHANCEMENT OF BOROUGH

To support a vision for economic investment and development

Rationale

To provide local planning services that support, maintain and enhance the Borough

Aligns to Building a Better Bromley

Set vision for development in the Borough
Regeneration of Borough
Lobby GLA and other bodies to support local infrastructure
development
Excellent Council
Quality Environment

Key strategies/plans

✓ Our Journey to Excellence

✓ Older People's Strategy

✓ Children and Young

People's Plan

✓ The Roadmap to

Excellence

✓ Housing Strategy

✓ Homelessness Strategy

✓ Corporate Parenting Strategy

✓ Children Looked After Strategy

✓ Care Leavers Strategy

Priority 2		Protection, conserv	Protection, conservation and enhancement of the natural and built environment						
	Action	Detail	Measure of Success	Target Date	Lead Officer	Quarter 4 update			
1	Provide Local Planning Policy services.	A) Develop-the new Local Plan which will replace the Unitary Development Plan for Bromley.	Adoption of Local Plan	Winter 2018/19	Katie Ryde, Gill Slater	Local Plan adopted 16 th January 2019.			
		B) Maintain the Council's planning		Spring 2019 (hearings					
		policy position. Respond to regional	Representing LBB policy position at	rescheduled).		On going			

Pri	ority 2	Protection, conservation and enhancement of the natural and built environment						
	Action	Detail	Measure of Success	Target Date	Lead Officer	Quarter 4 update		
		and national policy changes and to external consultations. Respond to internal and external requests for planning advice	London Plan Inquiry. Responses made to consultations	On going		On going		
2	Develop Local Community Infrastructure Levy (CIL) and maintain Mayoral CIL collection.	A) Consulted on the CIL Draft Charging Schedule.	Launching the 6 week consultation.	June/July 2019	Terri Holding	Viability evidence being revised and IDP evidence being updated.		
		B) Submit the CIL Draft Charging Schedule for Examination.	Submission for Examination	Sept 2019	Terri Holding	Submission date revised in line with revised consultation period.		
		C) Continue to collect Mayoral CIL in line with CIL Regulations	Serviced delivered and no appeals.	Ongoing service	Gill Slater	MCIL payments collected.		
2i	Maintain Local Land Charges services.	Continue to maintain Local Land Charges and Common Land Registers and requests in accordance with national regulations.	Service delivered in line with Local Land Charges Act 1975 and rules 1977.	Ongoing service	Jim Kehoe	Service has been delivered in line with regulations.		
2ii	Maintain Street Naming and Numbering, Local Land and Property Gazetteer services	Continue to maintain-Street Naming and Numbering and Local Land and Property Gazetteer (LLPG)	LBB address data service delivered.	Ongoing service	Jim Kehoe	Service has been delivered in line with regulations.		

Priority 2		Protection, conservation and enhancement of the natural and built environment						
	Action	Detail	Measure of Success	Target Date	Lead Officer	Quarter 4 update		
		records and requests in accordance with national regulations						
3	Maintain Building Control services	Continue to respond to Building Control requests in accordance with national regulations.	Service delivered in line with national regulations.	Ongoing service	Jim Kehoe	Service has been delivered in line with regulations.		
4	Ensure the ongoing effectiveness of planning regulatory functions	Made considered determinations of planning applications within a reasonable period of time, acknowledging national targets whilst focussing on delivering a quality outcome for the borough.	Determine 60% of major applications within 13 weeks of receipt Determine 70% of minor applications within 8 weeks of receipt	Ongoing service	Tim Horsman	63% of major applications within 13 weeks of receipt 71% of minor and other applications within 8 weeks of receipt		
		Protected trees, listed buildings and conservation areas in the borough by improving the effectiveness of planning functions by resolving cases more quickly and considering more cases of planning control.						

Priority 2		Protection, conserv	Protection, conservation and enhancement of the natural and built environment						
	Action	Detail	Measure of Success	Target Date	Lead Officer	Quarter 4 update			
5	Planning Enforcement	A) Determined over 750 cases where a breach of planning control may have taken place, using the Council's Planning	Number of cases determined	Ongoing service	John Stephenson	863 cases determined.			
		Enforcement Policy to guide any actions to be taken.							

PRIORITY 3 – LEISURE, CULTURAL ACTIVITIES AND COMMUNITY SERVICES

To support a vision for enhancing leisure, cultural and community activities across the Borough

Rationale

To sustain services that promote residents health and wellbeing, including a diverse offer of leisure, cultural and community services.

Aligns to Building a Better Bromley

- ✓ Regeneration in the Borough through economic development and investment
- ✓ Supporting local infrastructure development
- ✓ Local plan and 15 year vision for town centre development
- ✓ Robust Asset Management
- ✓ Excellent Council

Key strategies/plans

Bromley Area Action Plan Renewal Strategy Strategic Assessment Management

Pı	riority 3	Enhance opportunities for leisure, cultural activities and community led services						
	Action	Detail	Measure of Success	Target Date	Lead Officer	Quarter 4 update		
	To provide a comprehensive and efficient library service considering new ways of delivering library services in challenging financial circumstances	A) Commenced the second year of a 10 year contract with Greenwich Leisure Limited (GLL) our Service Provider to deliver Bromley Library Services under the supervision and direction of the Council. Produce ongoing evidence of performance and adherence by GLL to the contract and specification using a suite of KPIs to ensure that service levels are being maintained. Monitor the contract to encourage the Service Provider to think innovatively and continually look for ways to develop and improve the service whilst continuing to reduce operating costs and	Service Provider delivers on KPIs in line with the Contract and Specification.	March 2019	Tim Woolgar	Six month Performance Review reported to Renewal, Recreation and Housing PDS on 6 March 2019 demonstrating that the Contractor has continued delivering a quality library service in line with the contract, specification and Key Performance Indicators.		

Priority 3	Enhance opportun	Enhance opportunities for leisure, cultural activities and community led services							
Action	Detail	Measure of Success	Target Date	Lead Officer	Quarter 4 update				
	achieving value for money								
	B) Further explored and identified options for the upgrade and redevelopment of library facilities	Planning Application for Chislehurst site submitted by developer.	Dec 2018	Lydia Lee/ Alicia Munday	Milngate developer agreement finalized and being prepared for signature by legal in relation to Chislehurst Library.				
	including progressing a mixed development proposal for Chislehurst Library to include retail and residential	Appoint design consultant following Executive Approval in March 2018	September 2018		Design team appointed and concept design completed for West Wickham. Presented to the Executive in May 2019.				
	opportunities and new library facilities and a proposed shared Leisure and Library facility at the	Executive approval for planning application and scheme progression	October						
	existing West Wickham Leisure Centre site. Developed Identified options for upgrading a	Planning Application for West Wickham site submitted by developer	2019						
	range of libraries working alongside GLL our Service Provider		Jan 2020						

Pri	iority 3	Enhance opportuni	ities for leisure, cultu	ıral activities	and commun	ity led services
	Action	Detail	Measure of Success	Target Date	Lead Officer	Quarter 4 update
2	Establish Bromley as a destination for culture	A) Work with AECOM to submit the Outline Planning Application for Crystal Palace Park and work with the Crystal Palace Park Trust to build their capacity to take on some management and maintenance responsibilities in the park.	Outline Planning Application submitted.	Dec 2018	Lydia Lee	Planning application delayed due to affordable housing issue. A new programme has been agreed with AECOM and the outline planning application is expected to be submitted at the end of 2019.
		B) Compete the Crystal Palace Park Improvement scheme; finish construction of the café and open to the public and monitor the recipients of grants and support them to deliver their projects.	Café is open to the public. Community Grants fund Projects are successfully delivered.	Café Construction: January 2019 Community Grants: March 2019	Lydia Lee	This is complete.
		C) Take part in national heritage and cultural events.	Take part in Heritage Open Days.	March 2019 / Ongoing	Lydia Lee	The Council continues to run events as part of national cultural schemes including the Big Draw, Open House and Heritage Open Days.
		D) Finish construction and fit	Biggin Hill Memorial Museum opens to	November 2018	Lydia Lee	This is complete.

Pr	iority 3	Enhance opportun	ities for leisure, cult	ural activities	and commun	ity led services			
	Action	Detail	Measure of Success	Target Date	Lead Officer	Quarter 4 update			
		out of the Biggin Hill Memorial Museum and open to the public	the public						
3	Enhance the borough's leisure facilities	A) Continue to support the proposals by Blackheath and Bromley Harriers to take over the management of Norman Park Athletics Track and for them to develop a new pavilion and community facilities.	Planning applications by Blackheath and Bromley Harriers are submitted and approved, in respect to the Athletics Track and their clubhouse in Hayes. Implementation of the proposals for the redevelopment of the Athletics Track.	Planning applications for the 2 sites to be submitted by September 2018. Planning consents for the 2 sites agreed Jan 2019. Development proposals to be started by March 2019.	Lizzi Hewitt- Brown	The Council is undertaking track refurbishment work to the Norman Park Athletics Track over eight weeks between August and October 2019.			
		B) Identified a suitable developer and awarded a contract for a mixed use development to include a community hub, housing and public realm work and a new gymnastics centre at Chipperfield Road, St Paul's Cray.	A suitable developer identified and contract awarded.	Report to Executive in October 2018.	Alicia Munday	Officers are reviewing the requirements of the scheme and looking at the potential of including a library and increased leisure facilities.			

Priority 3	Enhance opportun	Enhance opportunities for leisure, cultural activities and community led services								
Action	Detail	Measure of Success		Lead Officer	Quarter 4 update					
	C) Secure for the long term arrangements for the Councils leisure centres, golf courses and community halls.	An agreement on a long term arrangement is made between the Council and Mytime Active. If this is not attainable then proposals for a wider market testing process will be developed.	Agreement reached with Mytime Active by October 2018. Wider marketing to commence in November 2019 if agreement is not reached.	Alicia Munday	Lease agreements complete.					
	D) Explore the medium to long term options for future theatre provision in Bromley town centre, and develop an options appraisal.	The development of suitable options for the Theatre for consideration by the Executive.	Report to Executive in 2019 following completion of works.	Lydia Lee	Immediate building issues are being dealt with and following Executive approval the cladding will be made safe this summer enabling the removal of the scaffolding.					

PRIORITY 4 – AFFORDABLE, DECENT AND SECURE HOMES

Enable residents to access and sustain a place to live that is affordable, decent and secure.

Rationale

By maximising the supply of accommodation, promoting good quality housing across all sectors and assisting those in housing need to resolve their own housing difficulties, we will reduce demands on our housing operation services and ensure that residents are safe, protected, well supported and living within strong communities.

Aligns to Building a Better Bromley

- ✓ Supporting independence
- ✓ Supporting children and young people
- ✓ Excellent Council

Key strategies/plans

- ✓ Our Journey to Excellence
- ✓ Older People's Strategy
- ✓ Children and Young People's Plan
- ✓ The Roadmap to Excellence
- ✓ Housing Strategy

- ✓ Homelessness Strategy
- ✓ Corporate Parenting Strategy
- ✓ Children Looked After Strategy
- ✓ Care Leavers Strategy

Action	Detail	Measure of success	Target date	DLT Lead	Quarter 4 update
1. Increase the supply of new homes, including affordable housing	A) Develop a new Housing Strategy for Bromley B) Seek innovative ways to secure housing by working closely with colleagues across the Council to develop and exploit opportunities for joining up housing, employment, transport and other strategies	Housing Strategy launched	April 2019	Director Housing	A) Completed: The Housing Strategy review and development has been completed and is now progressing to formal consultation and publication during summer 2019. B) On track: 135 private rented properties were secured via the new enhanced offer to landlords. The More homes property purchase programme is on track in line with the financial model having secured 90% of the 400 units. Soft market has been undertaking to inform the potential to develop a second programme of property purchase. A Housing Transformation Board has been established to consider options to increase the supply of affordable housing including the second phase of property purchase and the potential to develop affordable housing on Bromley owned or acquired sites. A development group with registered social landlords has been

Action	Detail	Measure of success	Target date	DLT Lead	Quarter 4 update
					established to review and improve the relationship between Housing Associations, planners and developers to increase the supply of affordable housing. Terms of Reference have been set and an action plan for 2019/20 established. £800,000 from S106 housing contributions has been approved for grant funding for Clarion's additional affordable housing which should realise 186 units by 2021. Grant terms agreed and monies transferred early 2019.
	C) Deliver the Modular Home programme	Modular Homes filled	Summer 2019	Director Housing	The tendering for the development and management of the modular constructed site in York Rise in Orpington is now in its final stage and due to be completed by summer 2019. Timescales for full implementation will be confirmed upon contract award with an overall target for completion in 2020. Lessons learned have been used to inform future developments. 3 further sites have now been identified for modular constructed units: Bushel Way, Annerley town hall overflow carpark and Burnet Ash Lane.
2. Reduce homelessness	A) Embed a new approach to managing homelessness by focusing on early intervention and gaining a stronger understanding about why some families and individuals report as homeless	Reduction in homelessness applications Reduction in use of Temporary Accommodation	April 2022 [AP]	Director Housing	 On track Year one of the homelessness strategy has been completed with the review underway to confirm the priority actions for year 2. A multi-agency homelessness forum has been established. The first Homelessness Forum was well attended by a range of agencies including representatives from various LBB departments, Housing Associations and 3rd sector partners. A number of working groups are progressing actions. The new staffing structure has been embedded. From January 2019 the Intake Team in Housing Options have commenced a proactive visiting role for early intervention.

Action	Detail	Measure of success	Target date	DLT Lead	Quarter 4 update
					 The new private rented sector offer for homelessness prevention has been in place for a year and assisted over 130 families mitigating approximately £1.8m of costs. Extracting data to meet the reporting requirements of the new legislation from the current IT system is proving problematic and meaningful data has yet to be provided. The new IT system is at the adoption and testing stage, which has raised some technical issues which are currently being resolved. Officers have worked hard to maintain deadlines and implementation is expected in Qtr1 2019/20.
	B) Review the placement policy C) Review procurement strategy for Temporary Accommodation	Reduction in use of Temporary Accommodation	July 2018 May 2019	Director Housing	B) Completed: The placement policy was reviewed to ensure that it met the requirements of the Homelessness Reduction Act. C) Completed the placement policy has been reviewed to ensure that it continues to meet the legislative requirements. This will continue to be monitored and reviewed to reflect new schemes coming forward.
	D) Launch Personal Housing Plans to include housing support and preventative solutions E) Maintain a rolling programme of Personal Housing Plans	Reduced risk of homelessness Reduced repeat homelessness	May 2018 April 2022 [AP]	Director Housing	D) Completed: Personal Housing Plans have been fully implemented. E) A rolling programme of auidts are in place. The plans are now being migrated to the new IT system which will enable clients to provide updates themselves: the system will be launched in summer 2019.

Action	Detail	Measure of success	Target date	DLT Lead	Quarter 4 update
3. Appropriate accommodation for older people	A) Develop a more strategic approach to the provision of accommodation for	Older People's Strategy includes housing element	Jan 2019 April 2019	Director Programmes	A new integrated Older People's Strategy (Ageing Well in Bromley) is in development with Bromley CCG. One of the anticipated outcome statements to be delivered is: My home meets my aspirations and needs.
	older people in the borough including supported accommodation, extra care housing and residential/nursing care	Housing Strategy includes older people element		Director Housing	The Older People Housing Needs Survey has been completed and its findings are have informed the housing and homelessness strategies and will feed into the Ageing Well in Bromley and Housing Strategies. Following on from the findings a working group has been established to review Extra Care Housing. The review covers the referral process, maximising the use of Extra Care Housing for vulnerable older people and future needs for specialist housing in Bromley. Work is progressing with key ECH providers to review processes.
4. Appropriate accommodation for Children in Care and Care Leavers	A) Increase net inhouse foster carers B) Increase Staying Put take-up	Children Looked After sufficiency of provision Effective in-house Fostering offer Increase in Care Leavers living within families	April 2022 [AP]	Director Children's Social Care	On track. Discussions with provider to consider being part of consortium to increase capacity, choice for placements Increase year on year for foster carers – target 25 households by March 2020 equivalent to 50 carers Our staying put numbers are increasing with our care leavers remaining in staying put placements – currently 20 staying put arrangements
	C) Develop a procurement quality and suitable accommodation and support Reduction in the average cost of Care Leavers			Director Children's Social Care/ Housing	On track: processes are in place to ensure the suitability of all accommodation. The review and soft market testing has been completed to consider the potential for a framework with the gateway review due to come back in Autumn 2019. efficiency savings through providers without compromising quality.

Action	Detail	Measure of success	Target date	DLT Lead	Quarter 4 update
		placements			
5. Appropriate accommodation for children and	A) Review how the Disabled Facilities Grant (DFG) is used across the borough	Effective use of DFG	April 2020	Director Housing	This action was deferred. Responsibility for the DFG is currently with the Director of Environmental Services. This will now be undertaken during by July 2020.
adults with special educational needs and/or disabilities (SEND)	B) Increase Shared Lives take-up	Expanded Shared Lives programme Increase in number of vulnerable adults living with families	April 2022 [AP]	Director Adult Social Care	 At March 2019 there were 40 carers providing 34 long term placements. Respite will be provided by respite carers for named service users as well as carers approved to provide respite. There are also 2 day support placements which compares well with other Shared Lives schemes in neighbouring local authorities. Further carers will be approved in June 2019. Adult Social Care is learning from the work undertaken by the Fostering Team to recruit carers to the service. A programme of new and different ways of advertising, including social media, is being carried out. A plan to improve the Shared Lives website and publications is being implemented together with a communications plan to recruit new carers. An inspection of this service by CQC took place in January 2019 and received a rating of 'Good'. An improvement plan has been developed to deliver on CQC recommendations particularly to improve the health of users of the service through Personal Health Plans

	Action	2017/18	Target	2018/19 Qtr 1	2018/19 Qtr 2	2018/19 Qtr 3	2018/19 Qtr 4
4.1	Number and % of homeless prevention (as this indicator is being measured differently from previous years there are no figures for 17/18 or targets. Data will be available in Qtr 2)	N/A	N/A	N/A	N/A	N/A	N/A
4.2	Proportion of households in Nightly Paid Accommodation as % of total in temporary accommodation	59.7%	60%	61%	61%	61%	60%
4.3	Number of families with dependent children in shared accommodation (including B&B and shared annex) over 6 weeks	0%	0%	0%	0	0%	0%